



# QUESTION & ANSWER

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**Exam** : **C\_TCRM20\_72**

**Title** : SAP Certified Application  
Associate - CRM  
Fundamentals with SAP  
CRM 7.0 EHP2

**Version** : Demo

1.Which of the following object types can you define in the CRM Middleware administration console?

Note: There are 3 correct answers to this question.

- A. Business objects
- B. Publications
- C. Customizing objects
- D. Subscriptions
- E. Sites

**Answer:** B,D,E

2.When setting up data transfer of Customizing objects from SAP ERP to SAP CRM, what do you need to consider?

- A. Filtering is possible. Filter criteria defined in SAP CRM will be automatically synchronized with SAP ERP.
- B. Filtering is possible. Filter criteria defined in SAP CRM must be manually synchronized with SAP ERP.
- C. Filtering is possible. Filter criteria defined in SAP ERP will be automatically synchronized with SAP CRM.
- D. Filtering is not possible. Manual deletion of unwanted data in CRM is required after the data transfer has completed.

**Answer:** A

3.You want to be notified when BDoc messages are not executed properly.

What would you configure?

- A. qRFC monitor
- B. Error handler
- C. Middleware broker
- D. Subscription in admin console

**Answer:** B

4.You have to configure the replication of business objects from SAP ERP to SAP CRM.

Which of the following are relevant process steps?

Note: There are 2 correct answers to this question.

- A. Define the block size for adapter objects.
- B. Monitor downloads via the download monitor.
- C. Assign BDocs in the administration console.
- D. Activate the replication and realignment queue.

**Answer:** A,B

5.Which of the following statements best describes the structure of adapter objects in Customizing?

- A. They always contain a maximum of two database tables.
- B. They always contain exactly one database table.
- C. They always contain more than two database tables.
- D. They always contain one or more database tables.

**Answer:** D