PASS QUESTION

PRACTICE QUESTIONS

EXAM PREPARATION GUIDE

Learn Smarter

Practice Effectively

Achieve Your Goals

https://www.passquestion.com

One Year of Content Updates Included

Exam : **CTL-001**

Title : Certified Team Leader (CTL)

Version : DEMO

1.What are the five stages of team development?
A. Forming, Storming, Norming, Performing, Adjourning
B. Low, Medium, Intermediate, High, Effective
C. Instigating, Developing, Shaping, Trimming, Finishing
D. Build, Develop, Educate, Motivate, Execute
Answer: A

2.Which of the following is not a tool for better listening?
A. Verbal cues (such as leaning forward or nodding)
B. Making eye contact appropriately
C. Helping the other person complete their idea
D. Asking questions to clarify your understanding
Answer: C

3.True or False: It's always a good idea to be an optimist.
A. True
B. False
Answer: B

4.True or False: When our reality matches expectations, people feel in control.
A. True
B. False
Answer: A

5.Supervisors who work well with most people but find it difficult to handle discipline problems and immature people have which Style Profile?
A. Style Profile 1-2 (Telling - Selling)
B. Style Profile 2-3 (Selling - Participating)
C. Style Profile 3-4 (Participating - Delegating)
D. None of the above
Answer: B