



QUESTION & ANSWER

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Exam : **CIS-EM**

Title : Certified Implementation
Specialist – Event
Management

Version : DEMO

1.Which attribute correlates multiple events to one alert?

- A. Additional_info
- B. Message_key
- C. Metric_name
- D. Short_description

Answer: B

2.By default, Event Management tries to bind an alert to CI (configuration item), by matching the node name in the event to which three items in the CMDB (configuration management database)?

- A. CI name, Fully qualified domain name, IP or MAC address
- B. CI name, Webserver name, IP or MAC address
- C. CI name, Fully qualified domain name, SSH public host keys
- D. System class name, Fully qualified domain name, IP or MAC address

Answer: A

Explanation:

Reference: https://docs.servicenow.com/bundle/orlando-it-operations-management/page/product/event-management/reference/r_EMHowAlertsBindCI.html

3.By default, the Alert Console displays what type of alerts?

- A. All Primary, Open alerts and anomaly alerts with a Severity of Critical, Major, Minor, and Warning that are not in Maintenance mode
- B. All Primary and Secondary Open alerts and anomaly alerts with a Severity of Critical, Major, Minor, and Warning that are not in Maintenance mode
- C. All Primary alerts with a Severity of Critical, Major, Minor, Warning that are not in Maintenance mode
- D. All Primary, Open alerts with a Severity of Critical, Major, Minor, and Warning that are not in Maintenance mode
- E. All Primary and Secondary Open alerts with a Severity of Critical, Major, Minor, and Warning that are not in Maintenance mode

Answer: E

Explanation:

Reference: <https://docs.servicenow.com/bundle/orlando-it-operations-management/page/product/event-management/concept/alert-priority.html>

4.The individual commands that the Agent Client Collector executes on the host are known as what? (Choose three.)

- A. Events
- B. Checks
- C. Parameters
- D. Policies
- E. Metrics
- F. Scripts

Answer: A,B,E

5.MID Servers provide important functions in your ITOM Health deployment.

What does MID stand for?

- A. Management, Instrumentation, and Discovery
- B. Messaging, Integration, and Data
- C. Monitoring, Insight, and Domain
- D. Maintenance, Information, and Distribution

Answer: A