



# QUESTION & ANSWER

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**Exam : CIS-EM**

**Title : Certified Implementation  
Specialist – Event  
Management**

**Version : DEMO**

1.Which attribute correlates multiple events to one alert?

- A. Additional\_info
- B. Message\_key
- C. Metric\_name
- D. Short\_description

**Answer: B**

2.By default, Event Management tries to bind an alert to CI (configuration item), by matching the node name in the event to which three items in the CMDB (configuration management database)?

- A. CI name, Fully qualified domain name, IP or MAC address
- B. CI name, Webserver name, IP or MAC address
- C. CI name, Fully qualified domain name, SSH public host keys
- D. System class name, Fully qualified domain name, IP or MAC address

**Answer: A**

**Explanation:**

Reference: [https://docs.servicenow.com/bundle/orlando-it-operations-management/page/product/event-management/reference/r\\_EMHowAlertsBindCI.html](https://docs.servicenow.com/bundle/orlando-it-operations-management/page/product/event-management/reference/r_EMHowAlertsBindCI.html)

3.By default, the Alert Console displays what type of alerts?

- A. All Primary, Open alerts and anomaly alerts with a Severity of Critical, Major, Minor, and Warning that are not in Maintenance mode
- B. All Primary and Secondary Open alerts and anomaly alerts with a Severity of Critical, Major, Minor, and Warning that are not in Maintenance mode
- C. All Primary alerts with a Severity of Critical, Major, Minor, Warning that are not in Maintenance mode
- D. All Primary, Open alerts with a Severity of Critical, Major, Minor, and Warning that are not in Maintenance mode
- E. All Primary and Secondary Open alerts with a Severity of Critical, Major, Minor, and Warning that are not in Maintenance mode

**Answer: E**

**Explanation:**

Reference: <https://docs.servicenow.com/bundle/orlando-it-operations-management/page/product/event-management/concept/alert-priority.html>

4.The individual commands that the Agent Client Collector executes on the host are known as what? (Choose three.)

- A. Events
- B. Checks
- C. Parameters
- D. Policies
- E. Metrics
- F. Scripts

**Answer: A,B,E**

5.MID Servers provide important functions in your ITOM Health deployment.

What does MID stand for?

- A. Management, Instrumentation, and Discovery
- B. Messaging, Integration, and Data
- C. Monitoring, Insight, and Domain
- D. Maintenance, Information, and Distribution

**Answer: A**